

Orlando Village Residence Network (Resnet) Terms and Conditions

Welcome to Orlando Village. As a student resident of Orlando Village your Internet Service is provided by the University of Greater Manchester under an agreement with Anerley (Bolton) Ltd. This gives you 100Mbit/s access in your room via the University network and the Joint Academic Network (JANET).

Your room is supplied with a Wi-Fi mini-hub. This mini-hub is the property of Anerley (Bolton) Ltd and part of the room inventory. With this mini-hub you can connect multiple devices to the network: your phone, laptop, tablet etc.

As a condition of your continued access and use of the University of Greater Manchester and JANET networks, you are required to agree and adhere to the following Terms and Conditions.

Eligibility

1. You must be a student or member of staff of the University of Greater Manchester
2. You must sign and return the RESNET Agreement. Failure to do this will lead to your access being suspended.

Service Performance

3. Your room is provided with a 100 Mbit/s connection via the cabled network socket. The actual performance you receive will depend on the total network load from your halls site at that time. The University or Anerley (Bolton) Ltd cannot offer support for specific applications or services. On the network.
4. If you have any problems with your network connection please contact the IT Helpdesk in the University of Greater Manchester Library (Monday to Friday 8:45am to 5pm)
5. The University is not be able to respond and fix connection problem outside of the IT helpdesk hours.
6. Your computer/ mini-hub may be disconnected from the network connection if it is the source of any disruption to network traffic, or is identified as the source of security threat.
7. Your Resnet connection will be suspended if the University receives notice that you have violated the copyright of media companies and the copyright holders seeks redress.

Your responsibilities

8. Whilst your computer or device is not directly exposed to the Internet, it is connected to an open network, and security of your computer is your responsibility.
9. The maintenance and configuration of your personal equipment, PC, phone, tablet etc. is your responsibility
10. You will be supplied with a wireless router which will allow the connection of multiple wireless and wired devices. This mini-hub remains the property of the Anerley (Bolton) Ltd and must be returned at the end of you tenancy.

University Regulations (PREVENT)

Your RESNET connection is supplied by the University of Greater Manchester and under the Counter-Terrorism and Security Act (2015) Prevent Duty, the University has a statutory duty to take steps to prevent individuals being drawn into extremism and terrorism.

11. You must not create, access, transmit or download inappropriate or extremist materials, as defined within the Prevent Guidance (2015), using the University's IT systems or

network. The University has a statutory duty to take steps to prevent individuals being drawn into extremism and terrorism, and a duty to alert and report any attempted access to, or dissemination of, such inappropriate material.

12. To this end the University filters certain internet web traffic using policy-based access control, by categories, websites and individual pages. Category filters are set to filter web content which may be deemed illegal or extremist by law enforcement agencies, and for which there is no obvious academic profile in the University.
13. The University has a duty to alert and report attempted access to, or dissemination of, such inappropriate material.
14. You must obtain explicit written and specific clearance from the University's Research Ethics Committee before engaging in research with materials on-line that are: highly controversial; sensitive; could expose you to harm or undue attention; or potentially breach University policies. For example political extremist sites, pornographic material, criminal activity or activity which is likely to give rise to civil action against the University.

Network Security

15. For the security of the network and other users, **YOU MUST NOT**
 - scan the network for services or vulnerabilities.
 - attempt to or gain unauthorised access to any other machine or network resource.
 - run a DHCP Server of any kind
 - deliberately disrupt the network to any adverse effect
 - download or distribute copyright material (e.g. films, music or games)
 - install or use any device or software on University IT equipment that subverts or bypasses security controls, including monitoring and filtering.
 - not allow others to use your Wi-Fi mini-hub to by-pass any restrictions placed on them e.g. if their own connection has been suspended

JANET and Other Regulations

The University's Internet service is provided via the national Joint Academic Network (JANET). When using Internet services via Resnet you must comply with the JANET network Acceptable Use Policy including, but not limited to, the following examples:

- You must not engage in harassing, defaming or other anti-social behaviours on-line
- You must not create or transmit any offensive, obscene or indecent images, data or other material in any form
- You must not use the network to attack or gain unauthorised access to other network, computer systems or data
- You must not transmit unsolicited bulk email (spam)
- You must not infringe the copyright of another person or organisation

16. You must not breach any of the following University Policies and UK laws:
 - The University Acceptable Use Policy for Students
 - The University Internet Security Policy JANET Acceptable Use policy
 - Copyrights, Designs and Patents Act
 - Data Protection Act 2018 and General Data Protection Regulation
 - Computer Misuse Act 1990

- Defamation Act 2013
- Obscene Publications Act