



No Place, No Stay – Terms & Conditions

At Orlando Village, we understand that university admissions can be unpredictable. That's why we're offering our **No Place, No Stay** policy to provide peace of mind to first-year students. If you don't achieve the required grades and your offer from the University of Bolton is withdrawn, you won't be tied to your tenancy agreement—subject to the following terms and conditions.

1. Eligibility

- This offer applies exclusively to first-year students who have listed the University of Bolton as their **firm choice** on UCAS.
- You must have received and accepted a conditional offer from the University of Bolton for the upcoming academic year.
- This policy does not apply to students applying through Clearing or with an **unconditional offer** at the time of booking.

2. Evidence Requirements

- To be released from your tenancy agreement, you must provide **official evidence** that you did not meet the required grades and that the University of Bolton has withdrawn your offer.
- Acceptable forms of evidence include:
 - An official rejection letter from the University of Bolton.
 - A screenshot of your UCAS account showing your unsuccessful application status.
 - A letter from your college/school confirming your final grades.

3. Submission Deadline

- You must submit the required evidence **within 3 days of receiving your results**.

- If evidence is provided **after this deadline**, the offer will no longer be valid, and you will remain bound by the terms of your tenancy agreement.

4. Application Process

- Requests for contract release must be submitted via email to info@orlandovillage.co.uk with your full name, booking reference, and supporting documents.
- The Orlando Village team will review your request within **5 working days** and confirm whether you qualify for the release.
- If approved, your tenancy will be cancelled without any further financial obligation.

5. Additional Conditions

- The No Place, No Stay policy **does not** cover students who **change their mind** about attending university or choose to defer their place.
- If you are accepted into another university and no longer wish to stay at Orlando Village, the standard **tenancy termination policy** will apply.
- Any rent already paid will be refunded in full **only if the request is approved within the deadline**.

6. General Terms

- Orlando Village reserves the right to amend or withdraw this policy at any time without prior notice.
- Any disputes regarding eligibility will be assessed on a case-by-case basis, and the final decision will rest with Orlando Village management.
- Failure to follow the outlined process and deadlines will result in full liability for the tenancy agreement.

For any questions or to submit your No Place, No Stay request, please contact our team at info@orlandovillage.co.uk.